



MENDOCINO COUNCIL OF GOVERNMENTS

FY 2016/2017 Unmet Transit Needs Testimony Heard in Public Hearing

December 7, 2015
(not in any order of priority)

Needs Identified at the SSTAC workshop:

1. Transportation to and from various Senior apartment complexes to Ukiah Farmers Market (Alex Thomas Plaza) on Saturdays
2. To Plowshares (Airport bus stop), with vouchers (for lunch 11/11:30 a.m. with return in appx. 1 hour; same routine for dinner 5/5:30 p.m.)
3. Wheelchair accessible door-through-door assisted service for seniors on Wednesday in the Ukiah area (the day the senior center transportation does not run due to budget constraints)
4. Assisted service for seniors on weekends, especially for those going to church on Sundays
5. Non-emergency medical transportation, including trips to out of county locations and outside of normal senior center transportation operating hours
6. Volunteer driver program for remote areas – revitalize funding and partnerships
7. Assisted service for Laytonville and Covelo

Needs Identified by Mendocino Transit Authority from public outreach:

Table 27 of the 2014 Mendocino Countywide Transit Ridership Survey – Requests for Increased Service Frequency (attached; full report available on MTA’s website) – appx. 75 needs

1. Inland Service: Additional service on Route 7 The Jitney in Ukiah
2. Inland Service: Service to MCOE in Talmage
3. Inland Service: Service to Laytonville
4. South Coast service including service along the ridge east of Gualala

North Coast Service including:

5. Restore 2008 service cuts including:
 - o Saturday connection with Route 75 at Navarro River Junction
 - o Saturday Route 5 and Route 60, same as weekday
 - o Route 65 connection to/from Mendocino
6. Midday Coaster (Route 60) service
7. Weekday and Saturday Fort Bragg-Willits service

8. Service between Fort Bragg and South Coast with same day return
9. Offer 30-minute headways on Route 5
10. Service from the South Coastal Trail to the North Coastal Trail as a pickup point
11. Service to/from The Woods
12. Service to MacKerricher State Park
13. Make the 8:55 a.m. Route 60 deadhead a “live” trip to the yard

Additional Needs Identified in Public Hearing:

1. Assisted transit service between Irish Beach and Gualala several times per day
2. Affordable transportation needs of families that could be addressed by ideas/options such as: ride bank, car-pooling club, car sharing program, subsidized transit passes, free county cars or free taxi services
3. Transportation needs of disabled, elderly and low-income individuals in the Ukiah area to destinations such as: education (Mendocino College, MCOE); essential services (senior center, community center, food bank, downtown) from outside city limits; recreational/cultural events; homeless shelter, Plowshares
4. Improved connections between Route 65 (CC Rider) and Golden Gate Transit to San Francisco for medical appointments, by departing Fort Bragg and Ukiah 10 minutes earlier.
5. Transportation needs of Ukiah Valley Association for Habilitation (UVAH) clients with developmental disabilities in UVAH employment program when jobs are outside of 9-5 work hours, when Dial-a-Ride is not available, and when taxi companies are not as punctual and reliable as required for work.
6. More education to the public about the function and benefits of roundabouts.

TOTAL of approximately 101 Unmet Transit Needs for Analysis by MTA, including duplicates

Additional SSTAC Recommendations:

1. More bicycle lanes for Active Transportation
2. Bike share system
3. Combined transit pass for MTA and senior centers
4. Rideshare or eRide system

TABLE 27: Requests for Increased Service Frequency (page 1)

Italics = Summer Survey

Bold = Fall Survey

When Additional Service Requested	Where Additional Service Requested
COASTAL SERVICES	
<i>3 times a day</i>	<i>Coast</i>
<i>30 minute headways</i>	<i>Fort Bragg</i>
Additional hours Fort Bragg	
<i>All day</i>	<i>Mendocino and Fort Bragg</i>
AM PM	Fort Bragg
<i>Earlier stops</i>	<i>To Ft Bragg and Mendocino on Coaster</i>
<i>Morning</i>	<i>Coast</i>
<i>Multiple daily</i>	<i>Fort Bragg</i>
Multiple daily	Fort Bragg
<i>Round trip daily, so don't have to stay overnight</i>	To Fort Bragg
<i>Saturday</i>	<i>Fort Bragg</i>
Saturday	<i>In Fort Bragg</i>
<i>Saturday</i>	<i>Fort Bragg</i>
<i>Saturday</i>	<i>Fort Bragg</i>
Saturday	Fort Bragg
Saturday	Fort Bragg
<i>Saturday</i>	<i>From Point Arena to Fort Bragg</i>
Saturday and Sunday	Fort Bragg
<i>To AM, Return PM</i>	<i>Point Arena</i>
<i>Weekdays and Sundays</i>	<i>Fort Bragg</i>
<i>Weekends</i>	<i>Coastal - Ukiah</i>
Weekends	Ft Bragg
	<i>Fort Bragg</i>
	<i>To Fort Bragg and Mendo</i>
	<i>To Mendocino from Fort Bragg</i>
	To Mendocino from Fort Bragg
INLAND SERVICES	
<i>1:00 AM</i>	<i>Willits to Ukiah</i>
<i>2PM and 4PM 101 to Ukiah</i>	
<i>5:00 AM</i>	<i>Hopland</i>
5:00 AM	Hopland
<i>6:00 AM</i>	<i>Ukiah</i>
7:30 PM	From Ukiah to Willits
<i>8AM to Ukiah</i>	
<i>10PM - 11PM</i>	<i>Redwood Valley</i>
<i>11AM or 12PM</i>	<i>Capella Ukiah</i>
24-7	Ukiah
<i>3PM and 6PM</i>	<i>Ukiah to RV</i>
<i>6:30 - 7:30 AM</i>	<i>Mendo College</i>
7 Jitney Lane	Down North and South State Street
<i>8AM</i>	<i>to Ukiah</i>
8AM to 5PM	Willits to Ukiah
<i>After 5PM</i>	<i>Willits to Ukiah and vice versa</i>
<i>All day</i>	<i>State Street</i>
<i>All day</i>	<i>Willits and Ukiah</i>
<i>All night</i>	<i>Ukiah</i>
<i>Beginning and end of work day</i>	<i>Willits</i>
Capella	Redwood Valley
<i>Daily</i>	<i>All the way up State Street</i>
Daily	Better Redwood Valley
Daily	State Street
Earlier	Willits to Ukiah
Earlier than 8AM southbound	7AM bus
Early - late	Southbound 101
<i>Early morning</i>	<i>Ukiah to Willits</i>
Every 20 min	Local
Every half hour	Capella
<i>Every hour</i>	<i>Redwood Valley</i>
Fort Bragg	Morning/evening
Fort Bragg route more often	Downtown
Hourly	Ukiah
Hourly	Ukiah
<i>Hourly</i>	<i>Willits to Ukiah</i>
Jitney more than twice daily	
<i>Later</i>	<i>Willits</i>

TABLE 27: Requests for Increased Service Frequency (page 2)

Italics = Summer Survey

Bold = Fall Survey

When Additional Service Requested	Where Additional Service Requested
Later in the day	Ukiah/Willits (20)
Limited	Willits to Ukiah
<i>Monday-Friday</i>	<i>Willits 20</i>
Mid-day	Through middle of town
<i>More buses to and from Ft Bragg</i>	
More times a day	Redwood Valley
<i>Morning</i>	<i>To Ukiah</i>
<i>Morning Monday-Friday</i>	<i>Ukiah</i>
Night, Weekends	Ukiah Willits
Nights and Weekends	Willits
<i>Noon</i>	<i>To Ukiah</i>
Noon	To Ukiah
<i>PM</i>	<i>Willits - Ukiah</i>
Saturday	Willits
Saturday and Sunday	Within town
Saturday later	Ukiah
<i>Saturday</i>	<i>To and from Willits</i>
<i>Saturday</i>	<i>Willits</i>
<i>Saturday and Sunday</i>	<i>To Willits</i>
<i>Saturday and Sunday</i>	<i>Ukiah</i>
Saturday and Sunday	Willits
<i>Saturday evening</i>	<i>Ukiah Local 9</i>
Saturdays	<i>To Willits</i>
Saturdays	Ukiah - Willits
School	Willits Commercial Street (Charter School)
State Street	Jitney
Stop by hospital	
<i>Sunday</i>	<i>In town</i>
<i>Sunday</i>	<i>Local 9</i>
Sunday	Local Ukiah Valley
Sunday	Ukiah
Sunday	Ukiah
Sunday	Ukiah
The #20 should come more often to the college	
<i>Week days</i>	<i>Ukiah</i>
<i>Week ends</i>	<i>Willits to Ukiah</i>
Weekends	Willits to Ukiah
Weekends	Willits to Ukiah
Weekends	Willits
<i>Weekends</i>	<i>Willits to Ukiah</i>
<i>Weekends</i>	<i>Willits, Ukiah</i>
<i>Weekends</i>	<i>Philo, Boonville</i>
	<i>Ukiah</i>
	<i>Ukiah</i>
	<i>Ukiah</i>
	<i>Ukiah</i>
	<i>Willits to Ukiah</i>
COASTAL - INLAND CONNECTING SERVICES	
2 trips a day	To Fort Bragg from Santa Rosa
<i>2nd run</i>	<i>Santa Rosa Ft Bragg</i>
2nd run	Santa Rosa to Ft Bragg
<i>7 PM bus</i>	<i>Mendocino to Fort Bragg</i>
7PM bus	Mendocino to Fort Bragg
7PM	From Mendocino to Fort Bragg
AM Fort Bragg to Point Arena with PM return same day	
<i>AM-PM</i>	<i>Bus 75</i>
<i>Between 7 AM and 12 PM</i>	<i>Fort Bragg - Mendo</i>
Between 7 AM and 12 PM	Fort Bragg - Mendo
<i>Daily</i>	<i>Mendocino/Ukiah</i>
Daily	Mendocino/Ukiah
<i>Every hour</i>	<i>Willits to Ukiah/Fort Bragg</i>
<i>More times daily</i>	<i>To the coast and north</i>
More weekend buses to the coast with a return journey that day - could even be seasonal	
Morning 7-10 AM	Mendocino to Fort Bragg
<i>Return trip</i>	<i>Direct from Ft Bragg to Mendocino College, as I don't like waiting a half hour in Ukiah to transfer.</i>
Weekends	Fort Bragg to Albion
	Direct from Ft Bragg to Mendocino College, as I don't like waiting a half hour in Ukiah to transfer.
	<i>Fort Bragg to Ukiah</i>
	<i>Fort Bragg - Ukiah</i>
	<i>Fort Bragg to Mendocino College</i>
	<i>More to the coast</i>
	More to the coast
	One directly to the college that meets their schedule
	<i>Ukiah - Fort Bragg</i>
	<i>Ukiah - Fort Bragg</i>
	<i>Ukiah to Fort Bragg</i>
	Ukiah to Fort Bragg
	<i>Ukiah to Ft Bragg</i>
	<i>Willits to Fort Bragg</i>
	Willits to Fort Bragg

TABLE 27: Requests for Increased Service Frequency (page 3)

Italics = Summer Survey

Bold = Fall Survey

When Additional Service Requested	Where Additional Service Requested
SERVICE TO LOCATIONS OUTSIDE OF MENDOCINO COUNTY	
<i>7/7:30 AM return 7/8 PM</i>	<i>Santa Rosa/Sebastopol</i>
<i>9 AM - 12 PM</i>	<i>Windsor/Santa Rosa</i>
9 AM - 12 PM	Windsor/Santa Rosa
<i>Every 3 hrs</i>	<i>Fort Bragg to Santa Rosa</i>
Mid-day	Willits/Ukiah Santa Rosa later
<i>Mid-day or later</i>	<i>To and from Santa Rosa</i>
Mid-day or later	To and from Santa Rosa
<i>Morning</i>	<i>Santa Rosa</i>
<i>Morning and evening</i>	<i>Santa Rosa - Fort Bragg</i>
Sundays	At least a few hours stopping in between Santa Rosa & Ukiah (Healdsburg)
	<i>Farther than Santa Rosa (Petaluma)</i>
	<i>Fort Bragg to Santa Rosa</i>
	Fort Bragg to Santa Rosa
	<i>More to Santa Rosa</i>
	<i>Santa Rosa</i>
	<i>Santa Rosa</i>
OTHER / UNDEFINED	
<i>7 days a week</i>	
<i>All days 11 AM to 12 PM</i>	
All the time	All afternoon
All weekend every 1/2 hour	Everywhere
Always	Needed
<i>AM/PM</i>	<i>Both</i>
Early morning	Work-school
Every 20 min	
<i>Every 30 min</i>	
<i>Every 30 minutes</i>	
<i>Every half an hour</i>	<i>Everywhere</i>
<i>It's okay</i>	<i>Maybe more in the evening</i>
<i>Later</i>	<i>Everywhere</i>
Later CC rider bus	<i>Sonoma airport to Willits</i>
Later evening	More locations
<i>More</i>	<i>Everywhere</i>
More frequent PM stops	
More hours	Everywhere
Mornings	Safeway
None until you get dispatch and another operator	
Regular Saturday and Sunday	
Saturday Sunday	Weekday route
Saturday Sunday	
<i>Saturday bus runs</i>	
Saturdays and Sundays	
Saturdays-every 30 minutes-evening	
Some Saturday service	
Sunday and all day Saturday	
Sunday and Saturday	
Sunday service	
Sunday service would allow me to get more hours at work	
Sundays	Shopping, library
Sundays	
Sundays local churches	
<i>Weekdays and weekends</i>	<i>Around Willits</i>
	<i>CC Rider</i>